

GOVERNANCE POLICY

Policy number		Version	2
Drafted by	WCS Board	Approved by Board on	04 September 2013
Responsible person	WCS President	Scheduled review date	2014

Introduction

Governance in the community sector is concerned with the systems and processes that ensure the overall direction, effectiveness, supervision and accountability of an organisation.

Board members take ultimate responsibility for the governance of their organisations. However, governance is not a role for Boards and Board members alone. Governance is also concerned with the way Boards work with chief executives and staff (where appointed), volunteers, service users, members and other stakeholders to ensure their organisation is effectively and properly run and meets the needs for which the organisation was set up.

Purpose

The Governance Policy is intended to clarify the content of the organisation's constitution by making explicit the underlying principles of governance approved by the organisation.

This policy does not cover legal or ethical issues concerning the role of the Board or its members, which are addressed separately elsewhere.

Authorisation

Reviewed and finalised at the WCS Board Meeting of Monday 26 August 2013.

President
Woden Community Service

Policy

1. The Board of Woden Community Service is an elective, representative, and collective body.
 - a. It is elective, in that the determination of Board members is the prerogative of members through the election process.
 - b. It is representative in that no member can be mandated by their constituency to adopt a particular position if they do not believe it to be in the best interests of the organisation. Whatever the constituency of any member, all members are committed to acting **selflessly** and making

- decisions and voting on governance decisions solely in the best interests of the organisation.
- c. It is collective, in that while each member should put the point of view of their electoral constituency, and each member has the right to argue for their own point of view and to vote for that position, once a collective decision has been taken Board members are required to support that decision.
2. The function of the Board is to collectively ensure the delivery of its objects, to set its strategic direction, and to uphold its values. The Board should collectively be responsible and accountable for ensuring and monitoring that the organisation is performing well, is solvent, and is complying with all its legal, financial, and ethical obligations. The responsibilities of the Board that cannot be delegated to any other person or body include:
- a. Compliance monitoring – ensuring compliance with the objects, purposes and values of Woden Community Service, and with its constitution
 - b. Organisational governance – setting or approving policies, plans and budgets to achieve those objectives, and monitoring performance against them
 - c. Strategic planning – reviewing and approving strategic direction and initiatives
 - d. Regulatory monitoring – ensuring that the organisation complies with all relevant laws, regulations and regulatory requirements
 - e. Financial monitoring – reviewing the organisation's budget, monitoring management and financial performance to ensure the solvency, financial strength and good performance of Woden Community Service
 - f. Financial reporting – considering and approving annual financial statements and required reports to government
 - g. Organisational structure – setting and maintaining a framework of delegation and internal control
 - h. Leadership selection – selecting, evaluating the performance of, and if necessary dismissing the organisation's Director
 - i. Succession and remuneration planning – planning for Board, Director and executive succession, and determining senior management remuneration
 - j. Risk management – reviewing and monitoring the effectiveness of risk management and compliance in Woden Community Service ; agreeing or ratifying all policies and decisions on matters which might create significant risk to Woden Community Service, financial or otherwise
 - k. Dispute management – dealing with and managing conflicts that may arise within Woden Community Service, including conflicts arising between Board members, staff, the Director, members, volunteers, or service users according to the dispute management policy of the organisation
 - l. Social responsibility – considering the social, ethical and environmental impact of all activities and operations and ensuring that these are acceptable

m. Board performance and composition – evaluating and improving the performance of the Board

3. Relationship with management

The Board should focus on the strategic direction and the core policies of Woden Community Service, and avoid becoming involved in day-to-day operational decisions. Where individual Board members do need to become involved in operational matters, they should separate their strategic role (where they operate independently of any direction) from their operational role (where they act at the direction of management).

Procedures

1. Internal controls

The Board should set and maintain standing orders, policies and procedures, and systems of financial control, internal control, and performance reporting. The Board should ensure that there is a system for the regular review of the effectiveness of its financial control, internal control, performance reporting and policies and procedures.

2. Managing risk

The Board should undertake a full risk assessment (either periodically or on a rolling basis) and take appropriate steps to manage Woden Community Service's exposure to significant risks. The Board must regularly review the risks to which the organisation is subject, and take action to mitigate risks identified.

3. Board review

The Board should ensure that there is a system for the regular review of its own effectiveness in meeting its responsibilities.

Responsibilities

1. It shall be the responsibility of the Board to establish and maintain standing orders, policies and procedures, and systems of financial control, internal control, and performance reporting.
2. It shall be the responsibility of the Board to clearly demarcate and delegate the functions of sub-committees, officers, the Director, and other staff and agents.
3. It shall be the responsibility of the Director to address key management and operational issues within the direction and the policies laid down by the Board, including
 - a. Developing and implementing organisational strategies and making recommendations to the Board on significant strategic initiatives
 - b. Making recommendations for the appointment of senior staff, determining terms of appointment, evaluating performance, and developing and maintaining succession plans for staff
 - c. Developing the annual budget and managing day-to-day operations within the budget
 - d. Maintaining an effective risk management framework
 - e. Keeping the Board and regulators informed about any developments with a material impact on Woden Community Service's performance; and

- f. Managing day-to-day operations in accordance with agreed standards for social, ethical and environmental practices.

Related Documents

- Code of Ethics
- Conflict of Interest Policy
- Employment of Director Policy
- Access and Equity Policy
- Grievance and Dispute Resolution Policy
- Transparency and Accountability Policy