

## OneLink opens its doors for service on 1 July

Canberra, 30 June 2016 – A new service that aims to connect Canberrans to a range of information, supports and services, including homelessness supports and child, youth and family services will open its doors tomorrow on 1 July.

It will offer assistance as simply and quickly as possible so people can focus on dealing with the challenges in their lives and getting things back on track. This service is a partnership between two leading community organisations in the ACT, Woden Community Service (WCS) and Belconnen Community Service (BCS).

“This new service will facilitate a strength-based, person-centred and holistic approach that will ensure that individuals and families are able to access the appropriate service response they need at the right time,” said CEO of WCS, Chris Redmond.

“We are looking forward to the opportunity of delivering this service together with BCS and working with the broader community services sector as well as government to deliver better outcomes for people in the ACT,” he added.

This service can be accessed through its office at Nature Conservation House in Belconnen and over the phone at **1800 176 468**. More information will be made available through its website at [www.onelink.org.au](http://www.onelink.org.au)

This integrated service will replace the Child, Youth and Family Services Gateway and First Point which will no longer be operating from 1 July. OneLink is still a new service and will be fully operational in August. This service is a key pillar of the ACT Government's Human Services Blueprint and will be delivered in partnership with the ACT community sector.



## **About OneLink**

OneLink is a partnership between [Woden Community Service](#) and [Belconnen Community Service](#). This initiative will link people with services such as housing, disability and family support. It will offer assistance as simply and quickly as possible so people can focus on dealing with the challenges in their lives and getting things back on track.

Our office is open from 9.00am to 5.00pm (Monday to Friday) and is located at:

OneLink  
Nature Conservation House  
Corner of Emu Bank & Benjamin Way  
Belconnen 2610 ACT  
P: 1800 1 76468  
[www.onelink.org.au](http://www.onelink.org.au)  
[info@onelink.org.au](mailto:info@onelink.org.au)

For interview request and media enquiries please contact WCS, Marketing and Communications Manager, Mark Devan at [mark.devan@wcs.org.au](mailto:mark.devan@wcs.org.au) or call 0476 804 565.

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