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| **POSITION TITLE** | Mental Health Recovery Worker, CPSP & HASS | | | |
| **POSITION OVERVIEW** | Provide person-centred, recovery-focused opportunities for participants who are (a) living with severe mental illness and associated functional impairment and/or (b) experiencing challenges with their living conditions. | | | |
| **CLASSIFICATION** | SCHADS Level 4 | **SERVICE LINE | AREA** | Mental Health | |
| **EMPLOYMENT TYPE** |  | | | |
| **EMPLOYMENT STATUS** |  | | **HOURS PER WEEK** | 38 |
| **LOCATION** | 1 Bowes Place, Woden | | | |
| **IMMEDIATE MANAGER** | CPSP & HASS Team Leader | | | |
| **INDUSTRIAL AGREEMENT** | Community Sector Multiple Enterprise Agreement 2014-2018 (ACT) | | | |

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| **REPORTING RELATIONSHIPS** | | | |
| **NO OF DIRECT REPORTS** | Nil | **NO OF INDIRECT REPORTS** | Nil |

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| **KEY RELATIONSHIPS** | |
| **INTERNAL** | Mental Health and Wellbeing Teams |
| **EXTERNAL** | CHN, ACT Health including Mental Health, Justice Health, Alcohol & Drug Services |

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| **KEY ACCOUNTABILITIES** |
| * Provide community-based, recovery-focused support to people experiencing: (a) severe mental illness with associated functional issues, and/or (b) people experiencing challenges with their living conditions (hoarding and/or squalor). * Assist participants to engage in valued roles in their family and community. * Ensure that services are coordinated, integrated and complementary to other services in the community. * Support peer participation including peer groups, mentoring and educational activities. * Provide a welcoming and professional environment for carers/family members. * Attend and represent WCS at external stakeholder meetings. * Ensure all administrative responsibilities are met within required timeframes. * Contribute as an effective team member by sharing information, supporting and assisting colleagues in a proactive manner to meet program goals and timeframes. * Contribute to the ongoing evaluation of service delivery by providing feedback to the Service. Area/Business Unit managers and participate in ongoing quality improvement of the service area. * Engage in the evaluation of performance with your immediate manager and actively seek opportunities to develop professionally and personally through supervision and reflective practice. * Work in accordance with workplace health and safety guidelines and follow the Policies and Procedures of the organisation. * Apply workplace Diversity and Equity principles at all times. |

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| **EXPERIENCE & QUALIFICATIONS** | | | | | | |
| **Essential Selection Criteria** | | * Relevant tertiary Qualifications in Psychology, Community Development / Education, Counselling or Social Work will be preferred. The minimum qualification for the role is a Certificate IV in Mental Health or equivalent. * Extensive skills, knowledge and experience in providing direct and personalised assistance through mental health outreach, providing information and referral as well as monitoring and reporting progress. * An understanding and demonstrated awareness of strength-based, solution focused and recovery approaches. An understanding of social justice principles. * Demonstrated ability to build supportive and respectful relationships with people experiencing mental illness and significant distress, including family members and carers. * Effective communication skills, including the ability to develop strong relationships and trust with people experiencing mental illness, their families and carers. * Demonstrated ability to work effectively and collaboratively in a small team and a willingness to participate in reflective practice. * Thorough understanding of the importance of personal and professional boundaries, ethical behaviour, policies and procedures. * Current Working with Vulnerable People card. | | | | |
| **Other** | | * Demonstrate commitment to the Purpose and Values of Woden Community Service. * A current Senior First Aid Certificate and drivers licence * Ongoing employment is subject to applicants providing a satisfactory Working with Vulnerable People Check. * Availability to work out of normal business hours when necessary. * Vaccination against C-19. | | | | |
| **Document History** | Original: October 2022 Version: 1 | | | | | |
| **Employee’s name** |  | | **Signature** |  | **DATE** |  |
| **Manager’s name** |  | | **Signature** |  | **DATE** |  |